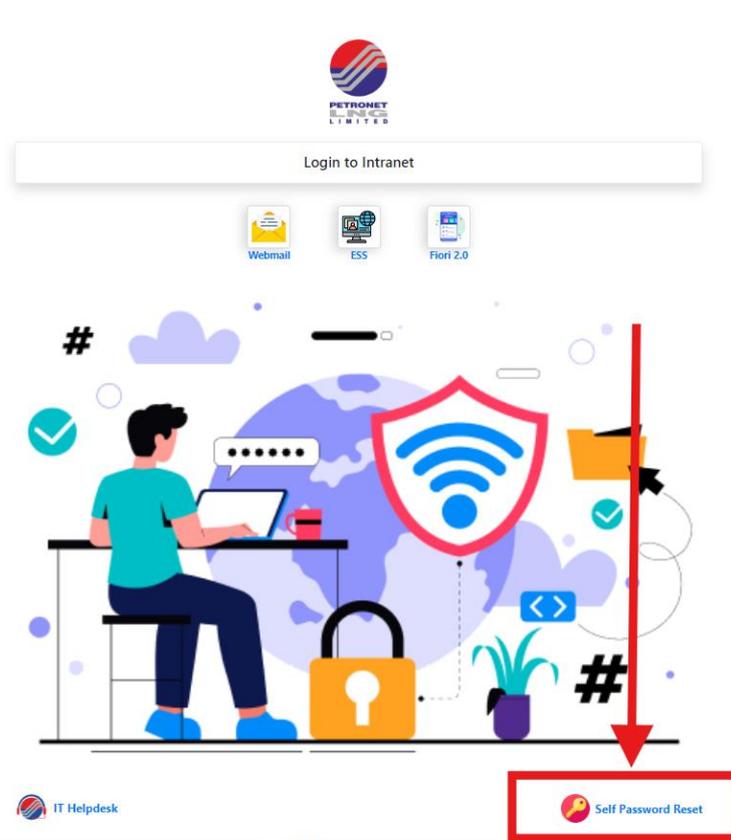
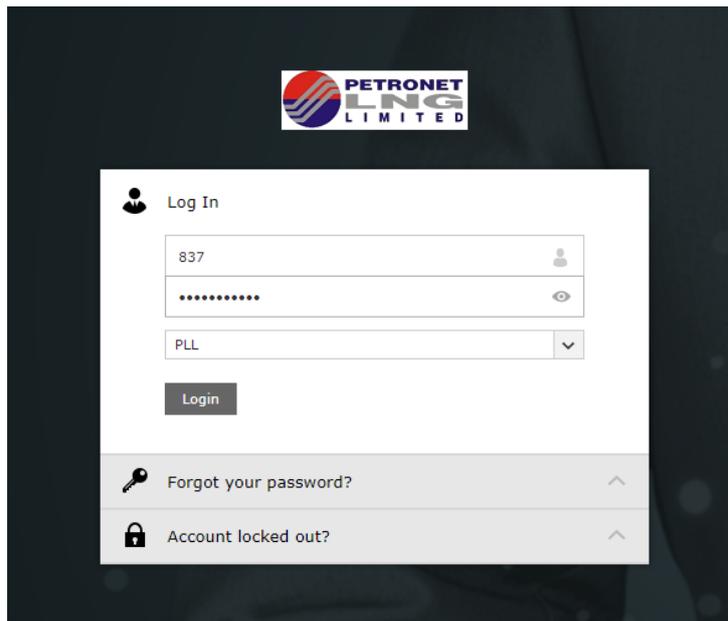


SELF PASSWORD RESET – ENROLLMENT

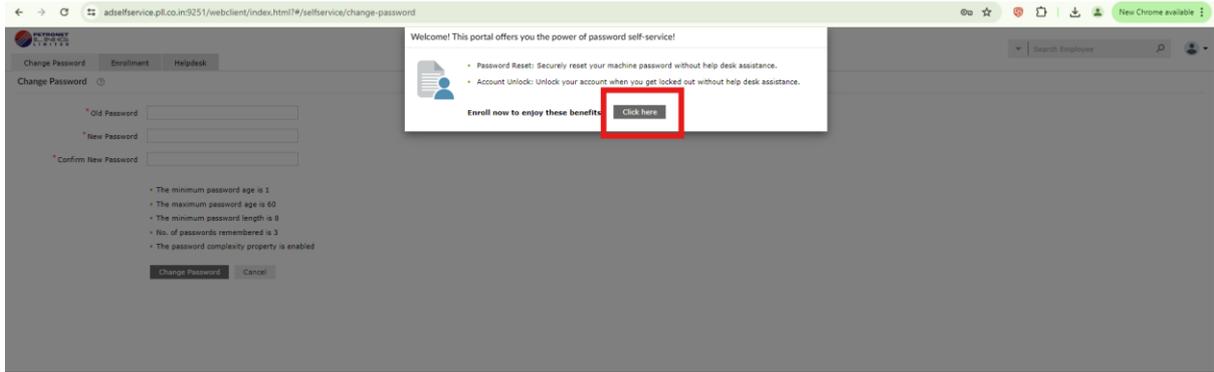
Step 1 – Open www.pll.co.in and go to “Self password reset” option.



Step 2 – Login using your active credentials



Step 3 – “Click Here” for enrollment



Please enroll for the forced verification methods enabled for your account.

Microsoft Authenticator

1. Install Microsoft Authenticator.
2. Go to the Microsoft Authenticator app. Select Add account > Other (Google, Facebook, etc.).
3. Scan the displayed QR code. A one-time-passcode is generated in the app.



[Can't scan the QR code?](#)

4. Enter the code generated by the Microsoft Authenticator app

Step 1 of 1

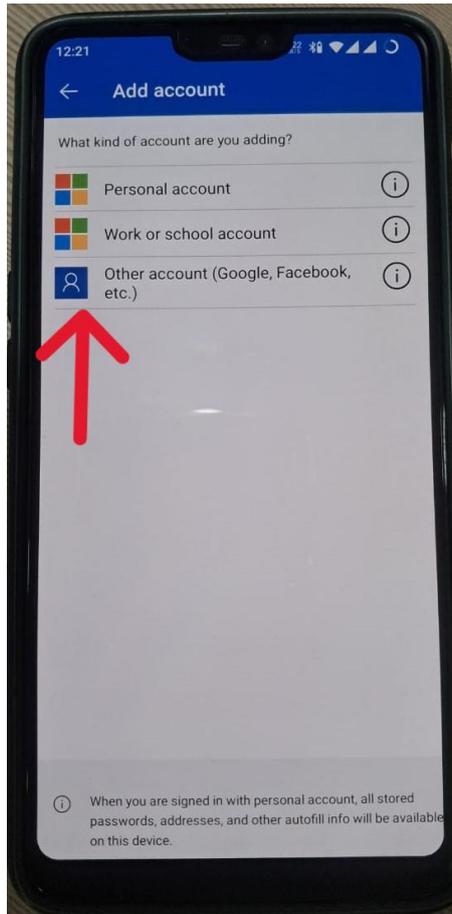
Next

Step 4 – On your mobile go to Playstore(Android) / App Store(Apple). Search for Microsoft Authenticator and install it. If already installed, skip this step and move to step 5.

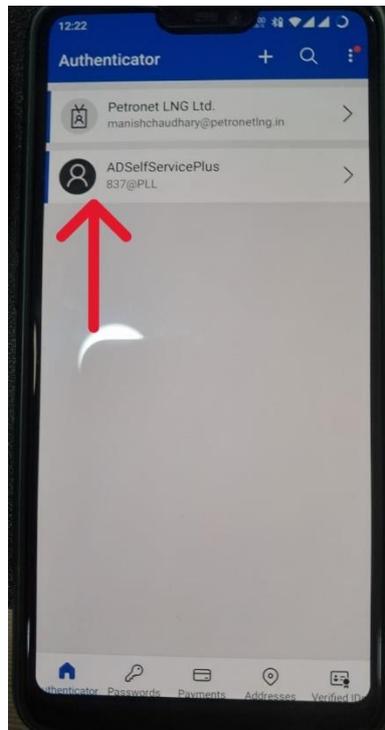
Step 5 – Open Authenticator app and click on the + icon



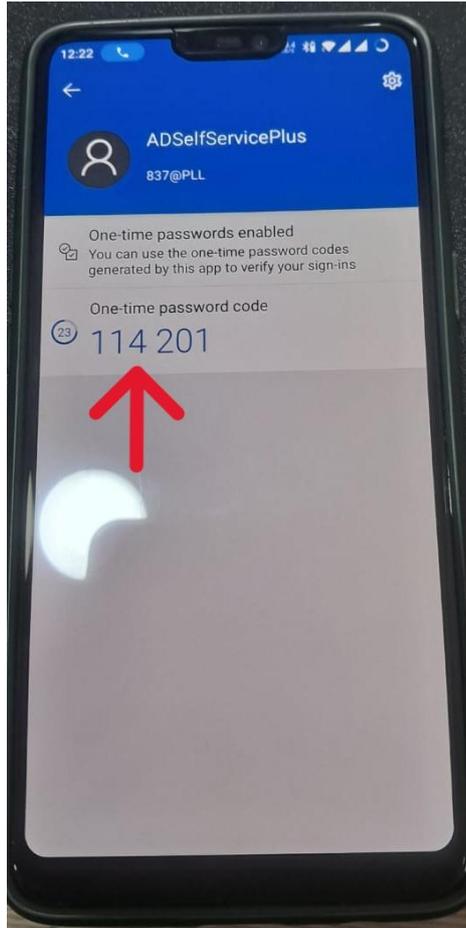
Step 6 – Select “Other Account” option. A scan windows will open scan the QR is Step 3



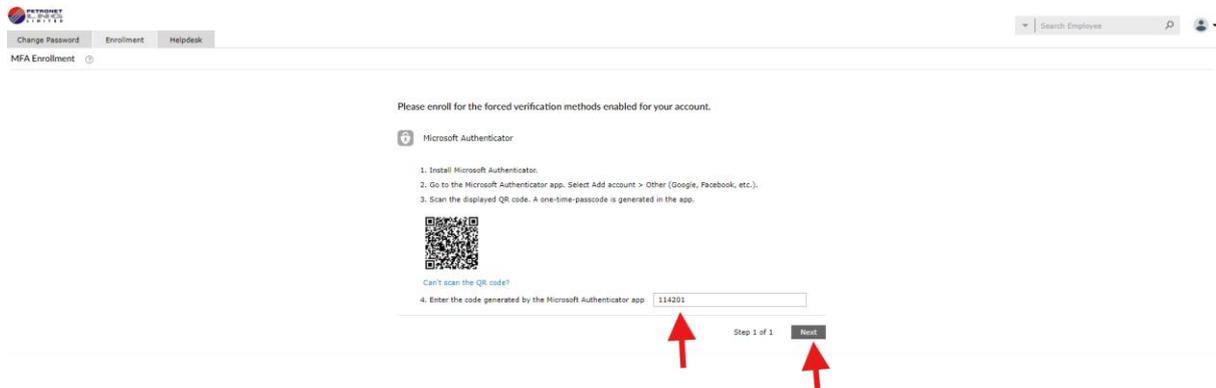
Step 7 - You will find your account in the “Authenticator” dashboard now



Step 8 – Click on the new account and look for an OTP



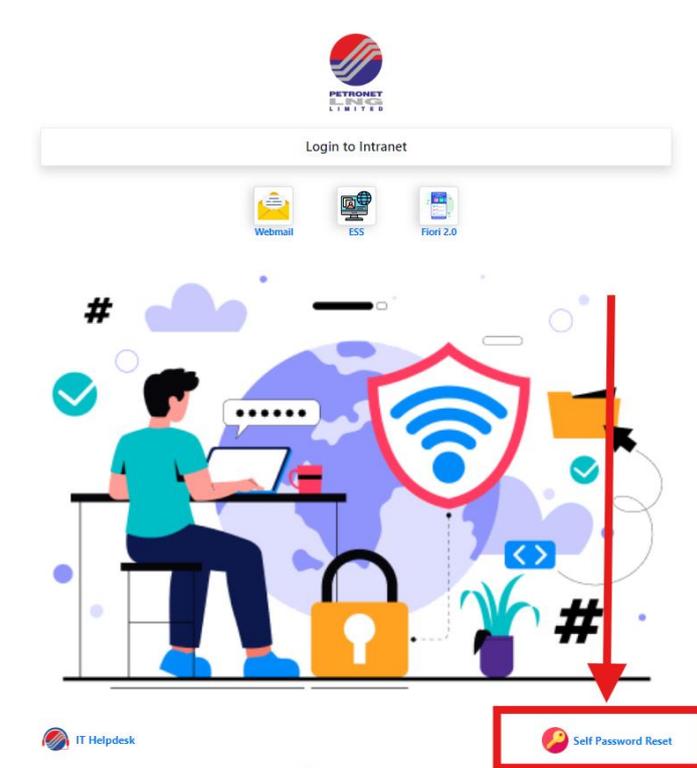
Step 9 - Enter the OTP on the system and click on “Next”.



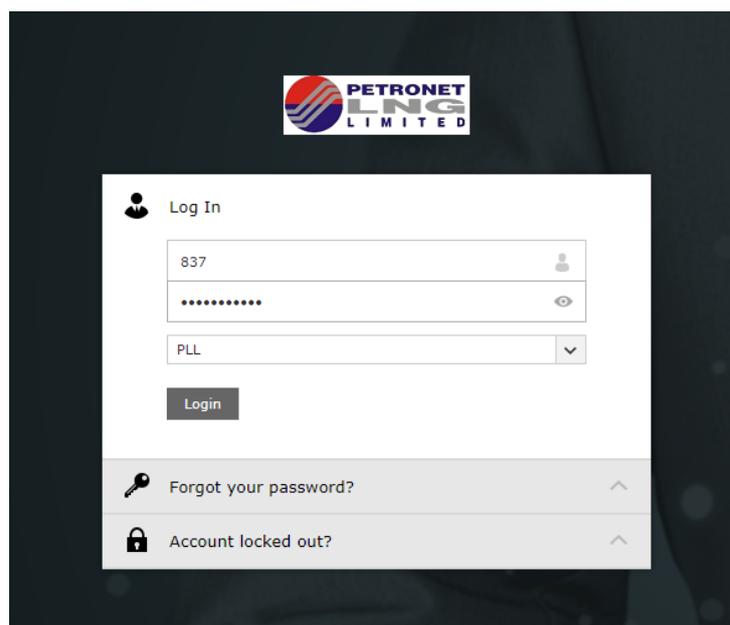
Step 10 – Enrolment complete.

SELF PASSWORD RESET FORGOT PASSWORD / PASSWORD RESET / ACCOUNT UNLOCK

Step 1 – Open www.pll.co.in and go to “Self password reset” option.



Step 2 – For **PASSPORT RESET**, login with your active credentials.



Step 3 – Change your password.

PETRONET LNG LIMITED

Change Password Enrolment Helpdesk

Change Password

* Old Password

* New Password

* Confirm New Password

- * The minimum password age is 1
- * The maximum password age is 60
- * The minimum password length is 8
- * No. of passwords remembered is 3
- * The password complexity property is enabled

Step 4 – For **FORGOT PASSPORT**, click on “Forgot your password?” and enter your empid.

PETRONET LNG LIMITED

Log In

Forgot your password?

837

PLL

662548

662548

Account locked out?

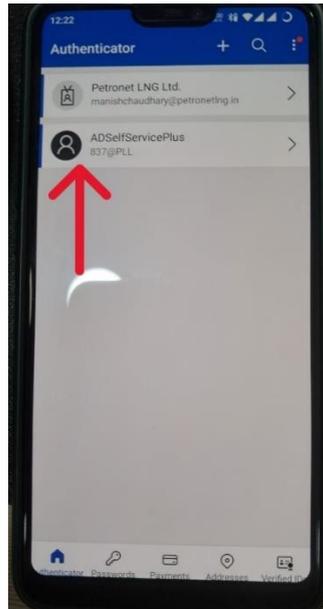
Please check your Microsoft Authenticator App

Enter the code that appears on your app

Type the characters you see in the picture below.

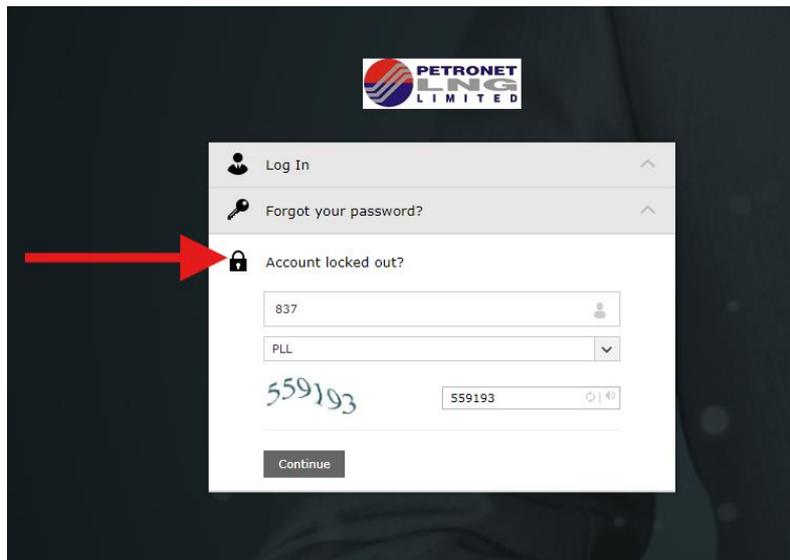
664332

Step 5 – Open Authenticator app and click on account with your empid



Step 6 – Enter OTP from app in the system as seen in step 4. Now you will see option to create a new password.

Step 7 - For **ACCOUNT UNLOCK**, click on “Account Locked out?” and enter your empid.



Please check your Microsoft Authenticator App

Enter the code that appears on your app

Type the characters you see in the picture below.

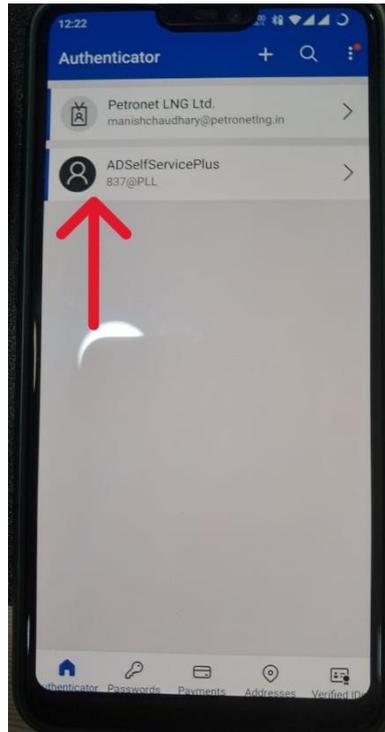
664332

Letters are not case-sensitive

Cancel

Continue

Step 8 – Open Authenticator app and click on account with your empid



Step 9 – Enter OTP from app in the system as seen in step 7. Verify your identity with a Captcha and click “Unlock Account”.

Unlock Account

Your identity has been verified successfully. Please proceed with the self service action.

Type the characters you see in the picture below.

715411

715411

Cancel

Unlock Account